# BACHELOR'S PROGRAMME COMMUNICATION AND PUBLIC RELATIONS 1<sup>ST</sup> YEAR OF STUDY, 2<sup>ND</sup> SEMESTER

COURSE TITLE	ESSENTIALS OF PUBLIC RELATIONS
Course code	DD3
COURSE TYPE	tutorial
COURSE LEVEL	1ST cycle (Bachelor's degree)
YEAR OF STUDY, SEMESTER	1 <sup>st</sup> year of study, 2 <sup>nd</sup> semester
NUMBER OF ECTS CREDITS	6
NUMBER OF HOURS PER WEEK	4 (2 lecture hours + 2 seminar hours)
NAME OF LECTURE HOLDER	Gheorghe-Ilie FÂRTE
NAME OF SEMINAR HOLDER	Daniel-Rareş OBADĂ
Prerequisites	Intermediate level of English

#### A GENERAL AND COURSE-SPECIFIC COMPETENCES

### **General competences:**

- → To know and understand the specialized language of public relations
- → To use the conceptual and methodological apparatus of communication sciences for solving new theoretical and practical PR problems
- → To respect high ethical standards in addressing public relations problems.

# **Course-specific competences:**

- → To acquire knowledge of principles, theories, purposes, roles, tools and activities in the field of strategic public relations
- → To build the ability to perform various communication tasks in order to establish, maintain and develop advantageous relationships between clients and their stakeholders
- → To develop the ability to communicate effectively so that the right messages could reach the right audiences with the right effects
- → To build the ability to translate general communication goals into SMART objectives, stakeholders into target audiences, and communication themes into specific messages adapted for these audiences and for the available media

#### B **LEARNING OUTCOMES**

The successful completion of this course indicates that the student has demonstrated the ability to:

- → determine the scope of public relations practice and identify various instances of public relations in economic, politic and communitarian sphere
- → apply theories, principles, and tools of public relations to cope with PR challenges and problems
- → state relevant PR goals and objectives and realize complex PR activities
- → choose appropriate and ethical PR strategies and tactics
- → write effective messages adapted to certain PR goals and stakeholders' expectations
- → create a PR brief and to provide an effective solution to a PR brief
- → evaluate the results of a PR campaign

# C LECTURE CONTENT

- → Defining public relations. What public relations can do? Public Relations as a profession
- → Jobs, roles, functions, and activities in the field of public relations
- → Problems, goals, and objectives in the PR industry
- → Publics, markets, stakeholders, audiences: identifying, describing, and prioritizing key publics
- → PR tools and communication tactics
- $\rightarrow$  Media mix strategies
- → Creating and testing effective messages to achieve PR objectives

- → Corporate social responsibility
- → Fundraising
- → Lobbying
- → Public Information Campaigns
- → Elaborating PR Briefs
- → Methods to measure PR projects and campaigns

# D RECOMMENDED READING FOR LECTURES

- [1] Cutlip, Scott and Center, Allen H. 2001. *Effective Public Relations*. Englewood Cliffs (N.J): Prentice Hall
- [2] Farte, Gheorghe-Ilie. 2014. "Rôles et activités dans la pratique des relations publiques." Argumentum. Journal of the Seminar of Discursive Logic, Argumentation Theory and Rhetoric 12 (1): 117-131
- [3] Gordon, Joye C. 1997. "Interpreting Definitions of Public Relations: Self Assessment and a Symbolic Interactionism-Based Alternative." *Public Relations Review* 23: 57-66
- [4] Heath, Robert L. et al. 2005. *Encyclopedia of Public Relations*. Thousand Oaks (CA): Sage (Public Relations; Media Mix Strategies; Corporate Social Responsibility; Fundraising)
- [5] Hutton, James. 1999. "The Definition, Dimensions, and Domain of Public Relations." *Public Relations Review* 25 (2): 199-214
- [6] Leichty, Greg and Springston, Jeff. 1996. "Elaborating Public Relations Roles." *Journalism and Mass Communication Quarterly* 73 (2): 467-477
- [7] L'Etang, Jacquie. 2009. Public Relations: Concepts, Practice and Critique. London: Sage
- [8] Likely, Fraser. 2000. "Communication and PR: Made to Measure." Strategic Communication Management.

http://www.instituteforpr.org/pdf/SCM Likely reprint 2000 b.pdf

- [9] Nessmann, Karl. 1995. "Public Relations in Europe: A Comparison with the United States." *Public Relations Review* 21: 151-60
- [10] Smith, Ronald. 2005. Strategic Planning for Public Relations, 2<sup>nd</sup> edition, Mahwah (N.J.): Lawrence Erlbaum Associates ([10a]: Analyzing the Public, 42-66; [10b]: Establishing Goals and Objectives, 69-81; [10c]: Choosing Communication Tactics, 157-216; [10d]: Using Effective Communication, 117-153; [10e]: Evaluating the Strategic Plan, 237-258)
- [11] Sriramesh, Krishnamurthy and Hornaman, Lisa. 2006. "Public Relations as a Profession: An Analysis of Curricular Content in the United States." *Journal of Creative Communications* 1: 155-172
- [12] Verčič, Dejan et al. 2001. "On the Definition of Public Relations: A European View." *Public Relations Review* 27: 373-387
- [13] \*\*\* COMPASS: Porter Novelli's Communications Planning Tools.

# E SEMINAR CONTENT

- → Draw a concept map of PR. Indicate three PR specialists who worked for a political organization (or public institutions), company, and NGO respectively. What they did for their clients?
- → Indicate three PR posts and the persons who fill them. Present the predominant roles, functions and tasks of those PR practitioners
- ightarrow Correlate a PR problem with a goal and an objective in the case of a political institution, company and NGO respectively
- → Identify and characterize 3 key stakeholders for 3 organizations relating to a PR problem
- → Exemplify the following PR tactics: news, special events, written materials, audiovisual materials, corporate-identity materials, endorsement, and new media
- → Present the media mix of a PR campaign
- → Comment the message platform of a communication campaign
- → Present a CSR campaign
- → Present a fundraising campaign
- → Present a public information campaign
- → Analyze a PR brief. Outline a PR brief for a company or NGO
- → Present the results of a PR campaign

F	RECOMMENDED READING FOR SEMINARS	
	The books and articles mentioned at D.	
G	EDUCATION STYLE	
LEARNING AND TEACHING METHODS		Exposition, heuristic conversation, debate, and problematization
ASSESSMENT METHODS		Portfolio of seminar papers 40%
		Oral presentations 10%
		Final written exam 50%
LANG	UAGE OF INSTRUCTION	English